



## **SIA Welcome Message & State of the Association**

Thomas York, Chairman & President



## **How Does Worldwide Hybrid Maintenance Work and What are the Advantages**

Rainer Waiblinger, Head of Managed Services  
K&P Computer Service



## **State of the Freelancer Market**

Jeff Wald, Co-Founder & President  
WorkMarket, an ADP Company



## **Changing EU Legislative Initiatives and How They Can Help SIA Members Globally**

Tomas O'Leary, CEO & Co-Founder  
Origina