



## SIA Global Executive Summit for Service Leaders April 28 – 30, 2019

**Venue / Hotel** Paris Las Vegas Hotel  
3655 S Las Vegas Blvd  
Las Vegas, NV 89109  
(702) 946-7000

# AGENDA

## SUNDAY – APRIL 28, 2018

6:30PM	Welcome & Speed Networking
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## MONDAY – APRIL 29, 2018

7:30 AM – 8:30 AM	<b>Continental Breakfast &amp; Break (Champagne Ballroom I)</b> <i>Breakfast with new SIA members &amp; Board</i> <ul style="list-style-type: none"><li>New members sit at RESERVED table with SIA Board Members</li></ul>
8:30 AM – 9:00 AM	<b>Welcome</b> <i>Tom York – Board President, SIA</i> <i>Claudia Betzner – Executive Director, SIA</i> <i>Location: Champagne I</i>
9:00 AM – 10:00 AM	<b>Insights</b> <i>Christine Tenneson – Director Research Infrastructure, Gartner</i>
10:00 AM – 11:00 AM	<b>Break &amp; Networking</b>
11:00 AM – 12:00 PM	<b>Thought Leaders Strategies – Transformation &amp; Disruption</b>  <b>Talk Show Host</b> <ul style="list-style-type: none"><li>Steve Studley, President, Trident Computer</li></ul>
12:00 PM – 1:00 PM	<b>Lunch &amp; Networking (Champagne Ballroom II)</b>

1:00 PM – 2:00 PM	Leveraging Data to Drive Innovation
2:00 PM – 3:00 PM	Break & Networking
3:00 PM – 4:00 PM	Third Party Service – White Paper
4:00 PM – 5:00 PM	Breakouts <ul style="list-style-type: none"> <li>Equity Partner Forum</li> </ul>
6:30 PM	Cocktails & Networking

## **TUESDAY – APRIL 30, 2018**

8:00 AM – 9:00 AM	Continental Breakfast & Break (Champagne Ballroom II)
9:00 AM – 9:30 AM	State & Vision of the Association <ul style="list-style-type: none"> <li>Tom York – SIA Chairman &amp; President</li> </ul>
9:30 AM – 10:00 AM	Break & Networking
10:00 AM – 10:45 AM	Cyber Security Challenges & Successes
10:45 AM – 11:30 PM	Break & Networking
11:30 PM – 12:30 PM	Global Trade – Issues & Answers
12:30 PM – 1:30 PM	Lunch & Networking
1:30 PM – 2:00 PM	Right to Repair
2:00 PM – 2:45 PM	Break & Networking
2:45 PM – 3:45 PM	Closing Keynote
6:30 PM – 7:30PM	Cocktail & Networking “April in Paris” Chateau Nightclub & Garden <ul style="list-style-type: none"> <li>Rooftop Paris Resort under the Eiffel Tower (Badge required)</li> </ul>
7:30 PM – 10:30PM	Dinner