****

**SIA Global Executive Summit for Service Leaders**

**April 15 – 17, 2018**

|  |  |
| --- | --- |
| **Venue / Hotel** | Paris Las Vegas Hotel3655 S Las Vegas BlvdLas Vegas, NV 89109(702) 946-7000 |

**AGENDA**

**SUNDAY – APRIL 15, 2018**

|  |  |
| --- | --- |
| **6:30PM** | **Welcome & Speed Networking*****SPONSORED BY*** |
|  |  |
|  |  |

**MONDAY – APRIL 16, 2018**

|  |  |
| --- | --- |
| **8:30 AM – 9:00 AM** | **Continental Breakfast & Break (Champagne Ballroom II)***Breakfast with new SIA members & Board* |
| **9:00 AM – 9:15 AM** | **Welcome** *Tom York – Board President, SIA**Claudia Betzner – Executive Director, SIA**Location: Champagne I* |
| **9:15 AM – 10:15 AM** | **Insights** *Christine Tenneson – Director Research Infrastructure, Gartner* |
| **10:15 AM – 11:15 AM** | **Break & Networking** |
| **11:15 AM – 12:15 PM** | **eVOLUTION of IT Service – Next Decade** |

|  |  |
| --- | --- |
| **12:15 PM – 1:15 PM** | **Lunch & Networking (Champagne Ballroom II)*****SPONSORED BY***  |
| **1:15 PM – 2:15 PM** | **OEM Strategy – Next Decade: Changing Landscape in Competition for Service Solution Providers*** Martin Hingley, IT Candor UK
 |
| **2:15 PM – 3:00 PM** | **Break & Networking** |
| **3:00 PM – 4:00 PM** | **eVOLUTION in Analytics*** Service Express Team
 |
| **4:00 PM – 4:45 PM** | **Breakouts*** Equity Partner Forum
 |
| **6:30 PM – 7:30 PM** | **Cocktails & Networking*****SPONSORED BY***  |

**TUESDAY – APRIL 17, 2018**

|  |  |
| --- | --- |
| **8:30 AM – 9:00 AM** | **Continental Breakfast & Break (Champagne Ballroom II)** |
| **9:00 AM – 9:30 AM**  | **State & Vision of the Association*** Tom York – Board President, SIA & President, DecisionOne
 |
| **9:30 AM – 10:30 AM** | **CTO Interview & Discussion*** What are CTOs reviewing in a Service Solutions provider?
* Buyers perspective from a Fortune 500 CTO
 |
| **10:30 AM – 11:30 AM** | **Break & Networking** |
| **11:30 AM – 12:30 PM** | **Shipping, Logistics & Supply Chain Management*** Dave Schauble - Senior Manager, FEDEX Supply Chain
 |
| **12:30 PM – 1:30 PM** | **Lunch & Networking** |
| **1:30 PM – 2:30 PM** | **Right to Repair – Owner’s Rights*** State Senator
 |
| **2:30 PM – 2:45 PM** | **Break & Networking** |
| **2:45 PM – 3:45 PM** | **Closing – The 3 “Must” for Leadership Greatness** * Dan Lier
 |
| **6:30 PM** |  **“April in Paris” Chateau Nightclub & Garden*** Rooftop Paris Resort under the Eiffel Tower (Badge required)

***SPONSORED BY***  |
| **7:30 PM** | **Dinner*****SPONSORED BY***  |

****